



CITY OF  
**ASHEBORO**

NORTH CAROLINA



## 2012 Annual Report

Working to make Asheboro  
*Exactly* where you want to be.

# MESSAGE FROM THE CITY MANAGER

Welcome to the City of Asheboro's comprehensive annual report for 2012. As part of our continuing effort to provide our citizens and stakeholders with a complete look at our organization's operations and accomplishments, this report will provide detailed information about our City Council and advisory boards, development projects, community partners and departments. This report will be made available online and at City Hall so that all residents have an opportunity to review it and learn more about their local government.



2012 was a year of many firsts for the City of Asheboro. In June, Asheboro was awarded designation as a Certified Retirement Community. This award will aid in marketing our City's rich culture, natural beauty, quality health care facilities and cost of living.

Asheboro witnessed several major construction projects in 2012, many of which were marked improvements to existing buildings. Our downtown's revitalization continued as we witnessed the conversion of underutilized mill buildings into 72 apartment units, now known as Asheboro Mill Lofts. The renovation of our historic Sunset Theatre also commenced, and we are excited to reopen its doors in summer of 2013.

Our city was a great place to be out and about in 2012. Our award winning Christmas on Sunset, as well as Trick or Treat in the Park, saw large increases in attendance. Continuing our commitment to community health and fitness, citizens may now improve their tennis game on the newly resurfaced courts at Memorial Park, or paddle Lake Lucas in our canoes and kayaks now available for rent.

All of these accomplishments would not be possible without the direction and leadership of our City Council and the hard work and dedication of our city employees who provide essential services to our citizens. I am honored to work hand in hand with these professionals, dedicated to making Asheboro *exactly* where you want to be!

John Ogburn  
City Manager

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# MAYOR AND CITY COUNCIL



*Seated (L to R): Councilmember Linda Carter, Mayor David Smith, Mayor Pro Tem Talmadge Baker  
Standing (L to R): Councilmembers Walker Moffit, Charles Swiers, Clark Bell, Mike Hunter and Eddie Burks*

## AUTHORITY, BOARD, COMMISSION AND COMMITTEE MEMBERS\*

\* At date of publication

### **Airport Authority**

Steve Knight, *Chair*  
Murray "Skip" Marsh, Jr.  
Jim Rich  
Curtis Williams  
Keith Crisco

### **Alcoholic Beverage Control Board**

J. Brooke Schmidly, *Chair*  
Stephen R. Knight  
Robert Morrison

### **Redevelopment Commission**

Linda Carter, *Chair*  
Cynthia Bailey, *Vice Chair*  
Tommy Lemonds  
Martha Norman  
Katie Snuggs  
Roger Spoon

### **Retiree Attraction Committee**

David Smith, *Chair*  
Janet Harllee, *Vice Chair*  
Deborah Bain  
Janet Blakely  
David Caughron  
Jim Culberson  
Neal Griffin  
Ross Holt  
Bill Hoover  
Duffy Johnson  
Leigh Anna Johnson  
Gail Moore  
Tammy O'Kelley  
Candie Rudzinski  
Derrick Sides  
Glenn Thaler  
Wayne D. Thomas  
Freddy Wehunt

### **Planning Board/ Board of Adjustment**

Van Rich, *PB/BOA Chair*  
Tom White, *PB Vice Chair*  
James Lindsey, *BOA Vice Chair*  
Ritchie Buffkin  
Lynette Garner  
David Henderson  
Luther Hollingsworth  
Darrell Lewis  
Ben Tuggle  
Dave Whitaker

### **Sports Policy Review Committee**

Wayne Thomas, *Chair*  
John Matkins, *Vice Chair*  
Ed Bunch  
Gary Mason  
Joe Trogdon  
Greg York

# FINANCIAL REPORT

While most department reports contained in this annual report reflect activity from January 1 - December 31, 2012, this financial report deals with the City's 2011-2012 fiscal year which ran from July 1, 2011 - June 30, 2012. City Council annually adopts a budget for the General Operating Fund and the Water and Sewer Enterprise Fund. Below referenced are the audited financial figures relating to these two funds. For more information on the City of Asheboro's financial picture, visit the City's Web site or City Hall to view the Comprehensive Annual Financial Report.

## Water & Sewer Fund Revenues

Operating Revenues	
Water Sales	\$6,317,779
Sewer Charges	\$4,805,510
Water and Sewer Taps	\$75,864
Sampling and Monitoring Fees	\$32,373
Surcharges	\$197,345
Septic Tank Discharge	\$52,130
Other Operating Revenues	<u>\$396,679</u>
Total Operating Revenues	\$11,877,680
Total Nonoperating Revenues	\$212,772
<b>Total Revenues</b>	<b>\$12,090,452</b>

## Water & Sewer Fund Expenses

Billing and Collections	\$380,817
Water Meter Operations	\$787,424
Water Supply and Treatment	\$1,956,267
Wastewater Treatment	\$1,996,559
Water Maintenance	\$1,027,697
Wastewater Maintenance	\$1,262,749
Technical Services	\$164,342
Systems Maintenance	\$1,002,320
Water Quality	\$498,945
Debt Service	\$1,839,211
Capital Outlay	\$286,186
<b>Total Expenditures</b>	<b>\$11,202,517</b>

Total Other Financing Uses \$608,635

**Revenues over expenditures  
and other sources \$279,300**



*W.L. Brown, Jr. Water Treatment Plant*

## General Fund Revenues:

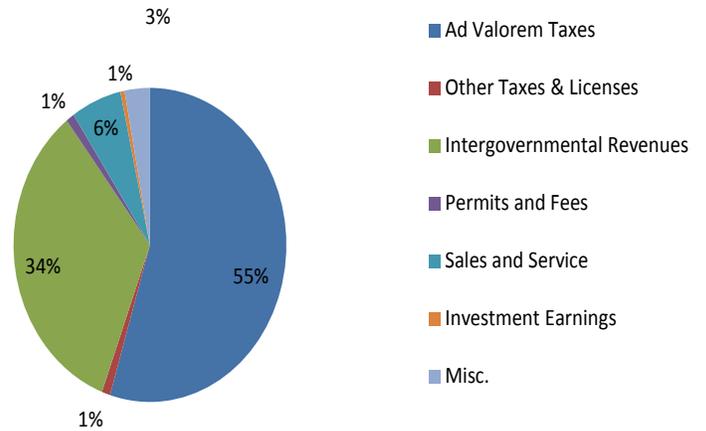
Ad Valorem Taxes	\$12,270,703
Other Taxes and Licenses	\$332,284
Intergovernmental Revenues	\$7,566,586
Permits and Fees	\$185,476
Sales and Services	\$1,423,719
Investment Earnings	\$23,500
Misc.	\$429,793
Other Financing Sources	\$236,801
<b>Total Revenues</b>	<b>\$22,468,862</b>

## General Fund Expenditures:

Governing Body	\$134,080
Administration	\$168,266
Information Technology	\$157,849
Finance	\$161,814
Public Buildings	\$70,248
Tax Collections	\$160,065
Legal Services	\$147,086
Community Development Division	\$517,958
City Shop (Fleet Maintenance)	\$1,012,524
Human Resources	\$442,355
Police	\$6,300,628
Fire	\$3,706,776
Building Inspections	\$225,050
Fire Inspections	\$241,093
Public Works Operations	\$646,158
Street and Highway	\$2,433,822
Engineering	\$195,963
Airport Authority	\$43,052
Environmental Services	\$2,119,960
Recycling Transfer Station	\$112,762
Recreation	\$1,095,524
Facilities Maintenance	\$1,514,833
Golf Course	\$176,542
Arts & Cultural Services	\$250,536
Library	\$133,309
Debt Service	\$400,824
<b>Total Expenditures</b>	<b>\$22,569,077</b>

Revenues Under Expenses  
(use of fund balance) \$100,215

## General Fund Revenues



## General Fund Expenditures: How Your Tax Dollar is Spent

- \$.28 - Police
- \$.16 - Fire
- \$.11 - Streets
- \$.10 - Sanitation Service
- \$.07 - Facilities Maintenance
- \$.07 - Cultural & Recreation Services
- \$.05 - Other (Administration, IT, Legal Services, Tax Collection, Engineering, etc.)
- \$.04 - City Shop - Fleet Maintenance
- \$.04 - Inspections - Building and Fire
- \$.03 - Public Works Operations
- \$.02 - Community Development Division
- \$.01 - Human Resources
- \$.01 - Debt Service
- \$.01 - Finance



# MAJOR PROJECTS & ACCOMPLISHMENTS



*Improvements were made to the area of Sunset Avenue, Cherry Street, Memorial Street and Hoover Street when the Sunset Place Apartments started construction.*

*The Asheboro Engineering Department directed water and sewer extensions as well as sewer pump station and force main projects at the Asheboro Municipal Airport.*

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## AWARDS & RECOGNITIONS

### **The Annual American Water Works Association “Best Tasting Water Contest”**

The City of Asheboro W.L. Brown Water Treatment Plant placed third in the Best Tasting Water Contest at the Annual American Water Works Association Conference. The competition was held at the Raleigh Convention Center on November 13, 2012 with many water systems throughout the state of North Carolina contributing samples. The City of Asheboro takes great pride in providing the best quality drinking water to our customers.

### **The Spirit of North Carolina Awards for Campaign Excellence**

This award is sponsored annually by the United Way of North Carolina. The awards program provides statewide recognition for exceptional commitment and support to communities through local United Way involvement. The Spirit Award recognizes an organization’s overall commitment to United Way and the generous support of management and employees who express their dedication to the community through a partnership with United Way.

### **The Certificate of Achievement for Excellence in Financial Reporting**

This award, presented by the Government Finance Officers Association of the United States and Canada (GFOA), is the highest form of recognition in the area of governmental accounting and financial reporting, and its attainment represents a significant accomplishment by a government and its management. 2012 made the City of Asheboro a recipient of the award for 23 consecutive years.

### **N.C. Department of Labor’s Annual Safety Awards (presented in 2012 for 2011 activity):**

Silver Awards (Rate of days away from work must be at least 50% below the industry average): First Year - Police Department, Waste Water Plant. Second Year - Fleet Maintenance.

Gold Awards (Rate of days away from work, job transfer or restriction must be at least 50% below the industry average): First Year - Facilities Maintenance and Environmental Services. Third Year - Cultural and Recreation Services (Golf). Fourth Year - Water Treatment Plant. Fifth Year - Fire Department. Eighth Year - Public Works (Operations). Eighteenth Year - Administrative.

# COMMUNITY PARTNERS

The City of Asheboro supports these agencies as they work to improve the quality of life in Asheboro:

## ***Randolph County Economic Development Corporation***

The Randolph County Economic Development Corporation (EDC) is a non-profit organization utilizing public and private funds to promote Randolph County's economic future. The EDC works with new and existing industry for the creation of new jobs, expanded tax base in the county and a stronger local economy.

## ***Randolph County Senior Adults Association***

Randolph County Senior Adults Association is a private, non-profit 501(c)(3) organization, which has served Randolph County since 1975. This is an organization of individuals who are interested in improving the quality of life for Randolph County residents who are 60 years of age and older and in serving as advocates on their behalf. Their mission is to provide services and programs which will enable individuals, with an emphasis on those over age 60, to live their lives with independence and dignity.

## ***Central Boys & Girls Club***

The Boys & Girls Club aims to inspire and enable all young people, especially those from disadvantaged circumstances, to realize their full potential as productive, responsible and caring citizens. The Boys & Girls Club provides a safe place to learn and grow, ongoing relationships with caring adult professionals, life-enhancing programs, character development experiences, hope and opportunity.

## ***Randolph Arts Guild***

The Randolph Arts Guild is a multi-action, multicultural nonprofit organization dedicated to providing the citizens of Randolph County with the means to express themselves through the Visual, Literary and Performing Arts. Its mission is to develop, coordinate and promote activities for the citizens of Randolph County to educate, foster appreciation and provide for self-expression of the arts.

## ***Asheboro/Randolph Chamber of Commerce***

The Asheboro/Randolph Chamber of Commerce is organized to promote an environment conducive to the economic growth and well being of community and the businesses and citizens within it.

## ***Asheboro City Schools***

The Asheboro City School's vision is a system of excellence where every student graduates, and is globally competitive for careers, college and citizenship.

## ***Randolph County Schools***

The mission of Randolph County Schools is to educate every child by creating a learning community with high expectations while maximizing educational opportunities and enabling all students to adapt in a diverse 21st Century global society.

## ***Randolph Community College***

RCC, a member institution of the North Carolina Community College System, is a public, two-year, comprehensive, community college established to serve the citizens of Randolph County.

## ***Tourism Development Authority***

The TDA's purpose is to further the development of travel, tourism and conventions in the county through state, national and international advertising and promotion.

## ***Copperheads Baseball***

See wooden bat baseball at McCrary Ballpark, featuring the only synthetic turf infield surface in the Coastal Plain League, showcasing collegiate stars from across the country.

# ASHEBORO LIBRARY

The Asheboro Public Library operates as a partnership between the City of Asheboro and Randolph County. The Asheboro Public Library, headquarters of the Randolph County Public Library, is your community knowledge center. With branches in Archdale, Franklinville, Liberty, Ramseur, Randleman and Seagrove, the library system offers some 275,000 books, e-books, audiobooks, DVDs and other material, alongside powerful research resources, to meet your reading and informational needs. County-wide, the library receives more than 500,000 visits and checks out more than 500,000 items annually.

## By the Numbers:

- Citizens visited the library over 227,196 times
- 197,074 books, DVDs, audiobooks and other materials were checked out
- Patrons connected to the Internet more than 69,000 times at the library or via the WiFi network
- Librarians answered more than 31,000 research, computer and homework help questions
- More than 16,000 (or 64%) of Asheboro's 25,000 residents have library cards.

## Serving Job Seekers

The library has played a key role in helping people get back on their feet during the economic downturn. A survey of library computer users in September 2011 showed that 60 percent had used library computers to look for a job in the past year. Of those, 78 percent used the computers to apply for jobs or send out resumes; 36 percent were granted interviews; and 18 percent were hired for new positions. The library also offers free computer/Internet classes covering a variety of topics of help to jobseekers and others unfamiliar with the technology.

## E-books

In August 2011, the library introduced downloadable ebooks into its collection. The service immediately took off, and to date, 1,609 readers have checked out ebooks over 12,650 times. Library staff has presented multiple "E-Readers 101" workshops to help people familiarize themselves with their new devices.

## Youth Services

Service to children and families remain key to the library's mission. In the past year, some 4,425 children enjoyed multiple weekly storytimes, including bilingual English/Spanish family storytimes, at the Asheboro library. The library reached another 1,597 children in programs carried to

schools and community centers. During the 2012 Summer Reading Program, the library offered 71 storytimes, school-age programs and performances, reaching an audience of 1,443 children. The library also offers an innovative program called "Tails to Read", which invites kids to read one-on-one to certified therapy dogs. Research shows that these programs build reading confidence and engagement.

## Friends of the Library

A vibrant Friends of the Library group supports the library. In 2011-2012, the Friends sponsored 18 author appearances, musical performances and programs for children and teens, in addition to funding the library's massive Summer Reading Program. Volunteers from the Friends operate the Friends of the Library Bookshop in downtown Asheboro. Proceeds from the sale of used books go to enhance the library's book budget.

## New Parking Lot

The Asheboro library became a focal point of downtown in August, when its new parking lot was completed and the spectacular fountain came to life. Both the City of Asheboro and Randolph County acquired property for the lot over several years. City staff designed and built the new lot, which offers a net increase of 35 parking spaces and two more handicapped spaces - and a sweeping view of the library from Salisbury Street.



*Lindley Park kindergarten students visit the library*

There's much more available at your library, including book discussions, genealogy and free meeting space. Visit the library at 201 Worth Street and find us online at [randolphlibrary.org](http://randolphlibrary.org) or [randquest.org](http://randquest.org).

# ASHEBORO MUNICIPAL AIRPORT

The City of Asheboro owns the Asheboro Regional Airport and contracts with Cardinal Air for its operation. The facility is a valuable tool for economic development, serving a variety of local businesses and corporations. Travelers visiting Asheboro will receive superior service and experience true Southern hospitality from airport staff.

The full-service facility features:

- 5,500' runway and full-length taxiways
- Instrument approaches
- Rotating beacon
- Runway and taxiway lighting
- Fueling - JetA and Avgas
- 60,000 lb. weight limit
- Charter service available
- Travel assistance (rental cars, hotel reservations, etc.)
- Maintenance and avionics repair
- Flight instruction
- Rental hangars
- 24-hour call-out available.



For weather conditions at the airport, call the Automated Weather Observation System at 336-626-7933. For more information on the Asheboro Regional Airport, visit [www.airnav.com/airport/KHBI](http://www.airnav.com/airport/KHBI) or [www.cardinal-air.com](http://www.cardinal-air.com).

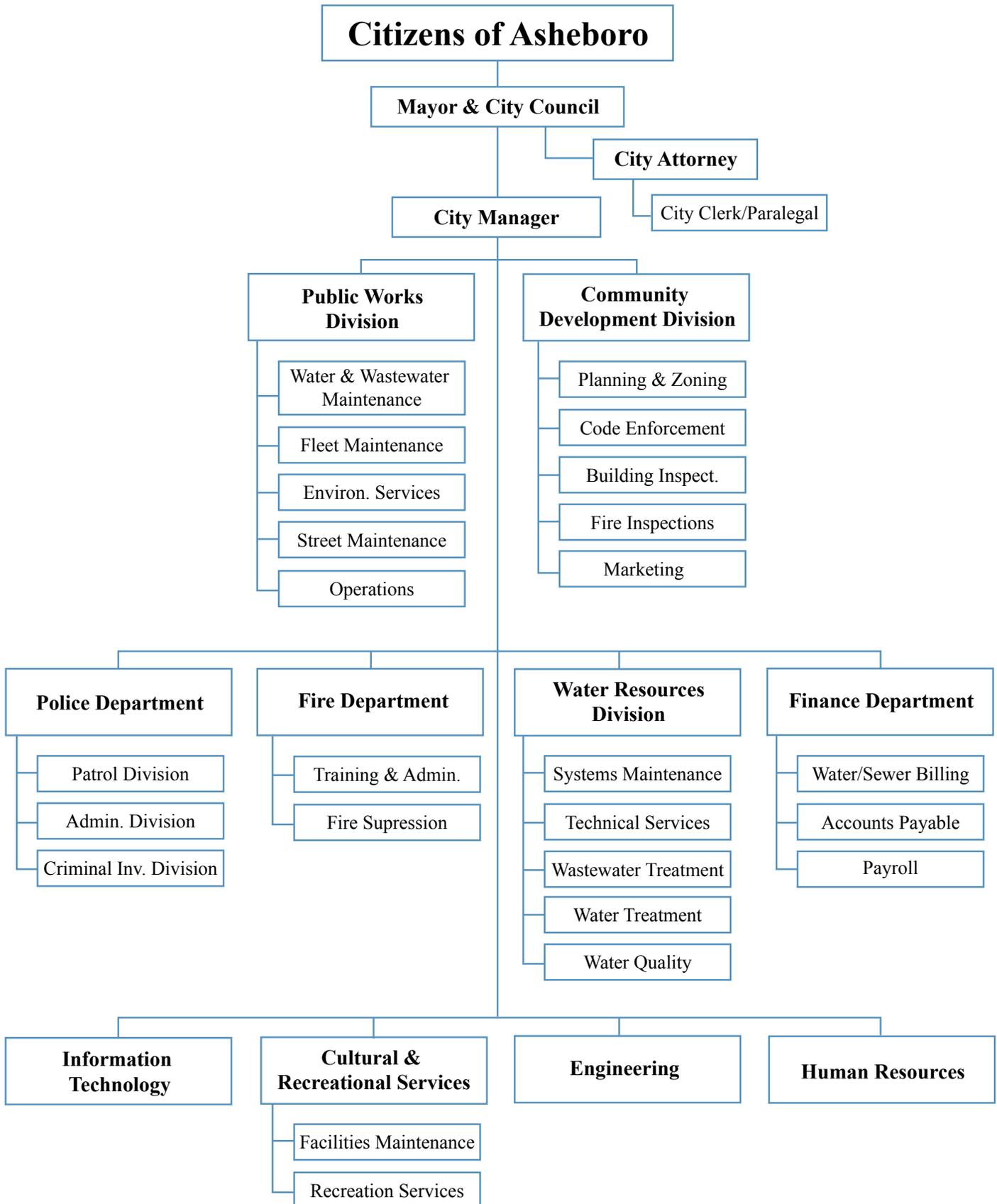


In 2012, the airport sold 32,000 gallons of Avgas and 22,000 gallons of Jet-A.



Approximately 95% of the airport's 43 t-hanger spaces are leased.

# CITY ORGANIZATIONAL CHART



# COMMUNITY DEVELOPMENT DIVISION

## What they do - in a nutshell

Planners work to improve the welfare of people and their communities by creating more convenient, equitable, healthful, efficient and attractive places in which to live.

Building and Fire Inspectors ensure that buildings are safe.

Code Enforcement deals with issues such as public nuisances, junked vehicles and unfit housing.

Marketing promotes the programs and activities of the City of Asheboro.

## Building Inspections

### Permits Issued in 2012

Building Permits	176
Electrical Permits	249
Plumbing Permits	98
Heat/AC Permits	255
Mobile Home Permits	18
<b>TOTAL PERMITS</b>	<b>796</b>

### Dwelling Permits & Units

Single Family Permits	15
Townhome Permits	4
Duplex Permits	0
Multi-family Permits	4
<b>TOTAL DWELLING UNITS</b>	<b>144</b>

### Permit Valuations

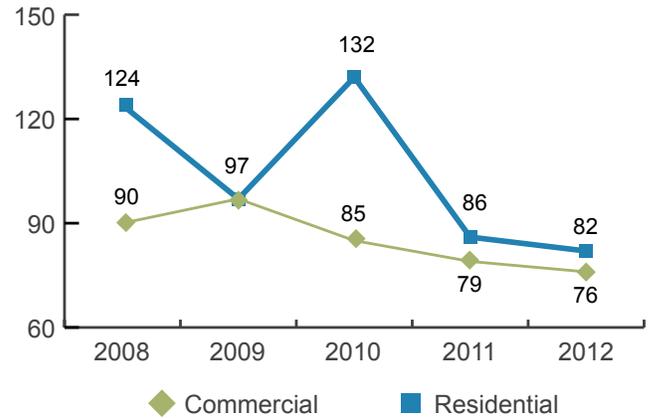
*The cost of a building permit is related to the cost of the project construction*

Years	New Building	Additions & Alterations	Totals
2012	\$12,541,000	\$12,128,345	\$24,699,345
2011*	\$7,838,516	\$52,341,180	\$60,179,696
2010	\$6,695,473	\$8,896,585	\$15,592,058
2009	\$7,337,825	\$4,427,274	\$11,765,099
2008	\$11,147,007	\$8,388,817	\$19,535,824
2007	\$37,198,200	\$6,678,835	\$43,877,035
2006	\$15,385,221	\$8,540,343	\$23,925,564
2005	\$21,902,500	\$8,452,609	\$30,355,109
2004	\$18,659,006	\$5,024,464	\$23,683,470
2003	\$19,911,205	\$6,231,812	\$26,143,017

\*The increase in 2011 is due largely to expansions at Malt-O-Meal, Polyspray Corp., Hospice of Randolph County, Schwarz Properties and Randolph Community College.

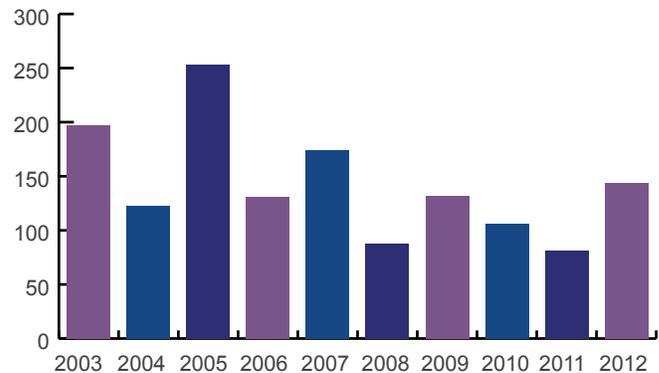
## Commercial & Residential Building Permits

*(Does not include mobile homes)*



## Number of Dwelling Units Permitted

*Includes Single Family, Townhomes, Duxples and Multi-Family Units*



## Fire Inspections

	2008	2009	2010	2011	2012
Fire Inspections	1,326	1,271	1,330	1,489	1,811
Re-Inspections	190	185	173	310	487
Acceptance Test	66	86	62	101	65
Violations Noted	476	358	438	501	603
Plan Reviews	25	35	17	37	49
Certificates of Occupancy	47	39	73	88	106
Permits Issued	29	32	33	44	58
Fire Drills Conducted	69	70	57	70	64
Training Hours	334	421	233	149	123
Training Programs				43	45
Program Hours	73	59	53	41	43
Contacts through Programs	2,434	1,670	1,538	1,047	965

## Planning & Zoning

### Zoning Permits

Issued before construction, zoning permits certify that a site plan is in compliance with the Zoning Ordinance

Year	# Permits Issued
2008	221
2009	161
2010	231
2011	190
2012	161

### Certificates of Zoning Compliance

Issued after work is completed, certificates of zoning compliance verify that a project complies with the site plan

Year	# Certificates Issued
2008	29
2009	15
2010	23
2011	29
2012	17

### Board of Adjustment

The Board of Adjustment heard four (4) cases in 2012. Three cases (3) involved variance requests and one (1) involved a zoning violation appeal.

BOA 12-01: Variance from R-15 required side setback: APPROVED

BOA 12-02: VACATED. Violations being appealed were abated, therefore case was not heard

BOA 12-03: Variance from R-10 required side setback: DENIED

BOA 12-04: Appealed decision of the Zoning Administrator for a business operating in a residential zone: DENIED and given six months to comply.

BOA 12-05: Variance from front yard averaging: APPROVED, Variance from minimum pervious surface area: DENIED

### Zoning Permits - Notable 2012 Projects

Project	Square foot-age	Type
Sunset Place Apartments	69,573 total	New Construction
Asheboro Mill Lofts	90,600 total	Adaptive Reuse Project
187 Browers Chapel Rd- Medical Office	16,320	New Construction
Mcdonald's	4,922	New Construction
Part of 2336 N. Fayetteville St.	8,320	New Commercial Use
Mid State Toyota	13,455	Car Lot Addition
Solar Farm on Hwy 64	1,207,708 lot	New Solar Farm Use
Old Balfour School	15,826	Continuing Ed. Addition
State Employee's Credit Union	6,061	Bank Addition
Pace Center (Curry Drive)	16,700	New Medical Construction
Kickback Jack's (Old Rock-Ola)	7,810	Restaurant Addition

### Subdivisions, Special Use Permits and Rezoning

	2008	2009	2010	2011	2012
Major Subdivision					
Sketch	1	3	0	3	1
Preliminary	0	4	0	1	2
Final	3	0	0	1	1
Rezoning	19	7	12	7	8
Text Amendment	10	4	8	12	4
Special Use Permits	6	6	4	3	4
Conditional Use Permits	4	5	4	1	4

## Sign Permits

Year	# of Sign Permits Issued
2008	66
2009	63
2010	65
2011	86
2012	81

## Code Enforcement

Violations from January 1, 2012 - January 1, 2013: 442

Violations Abated: 290

Nuisance abatement hearings conducted: 36

Abatements performed by City personnel: 27

Type of Violation Notice	# Notices
Prohibited Signs (Notices of Violation and Right-Of-Way Removal)	231
Junked or Nuisance Vehicles	20
Housing Code	30
Junk, Trash and Debris	55
Uncongrrolled growth of weeds and grass	150

## Marketing

- Staffed Retiree Attraction Committee and planned 2013 Retire Asheboro Open House event
- Coordinated implementation efforts for new City Logo.
- Administered grant for Curry Drive waterline extension project
- Continued to assist efforts to promote health and fitness initiatives
- Managed City of Asheboro Facebook, Website and Channel 8 - Asheboro's Government Access Channel
- Lead efforts to enhance "Wayfinding" within city to promote economic development

### How Can I Stay Informed about City Programs & Events?

- City Web site - [www.asheboronc.gov](http://www.asheboronc.gov)
- City of Asheboro Facebook page
- Local newspapers
- Time Warner Channel 8 - Asheboro's Government Access Channel



# CULTURAL & RECREATION SERVICES

## Special Events

Event	Est. Attendance
Art May-Ham	2,000
Blood Drive	33
Christmas on Sunset	6,500
Cruisin' Concert	200
Easter Eggstravaganza	1,800
Fall Festival 10K	107
Horseshoe Tournament	3
Kids Fishing Derby	18
Rolling in Randolph	22
Santa's Workshop	26
Summer Concerts (8 events)	11,650
Trick or Treat in the Park	3,500
Twilight Easter Egg Hunt	50
Valentine Father/Daughter Dance	135

## Projects & Facility Improvements

- New Kayaks Purchased at Lake Lucas
- New Kayak and Canoe Launch Pad at Lake Lucas
- Bocce Courts at Memorial Park
- Repaired Tennis Wall at Memorial Park
- Resurfaced Tennis Courts #1-6 at Memorial Park
- Outfield Fence Replaced at McCrary Park
- Sunset Theatre Renovation Commenced



## Athletics

	Est. # of Participants
Adult Softball	172
Youth Baseball	225
Youth Basketball	103
Youth Cheerleading	47
Youth Football	126
Youth Softball	118
Golf - Daily Tee Off	15,323
Golf - Lessons	8
Senior Games	178
Swim Lessons - Group	102
Swim Lessons - Private	25
Tennis Lessons	110
Tennis Tournaments (1 event)	10

## Facility Usage

Lakes - Annual Permits	102
Lakes - Boat Dock Rental	46
Lakes - Daily Fishing	3,044
Shelter Reservations	463
Skate Park	138
Sunset Theatre	51 events drawing 14,628 attendees
Swimming Pools	7,844 users



# FIRE

## Firefighter Training

Number of Classes: 660  
Total Class hours: 1,337

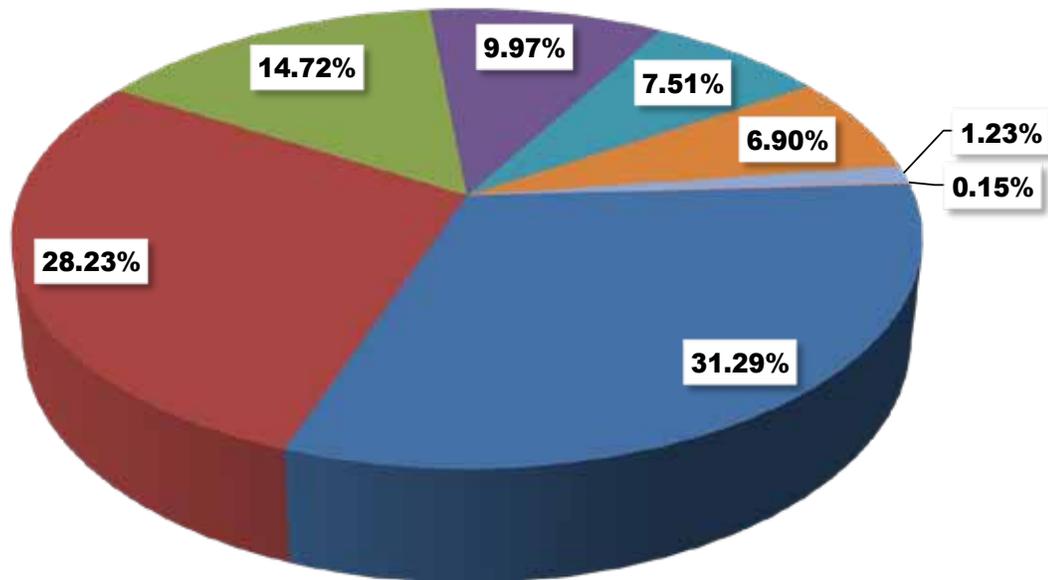
## Public Education Programs

Number of Classes: 92  
Adults Instructed: 2,000  
Children Instructed: 2,330

Total Call Responses: 1,309  
Property Loss due to fire: \$1,003,103  
Property Value Saved: \$3,053,942



## Incident Call Types



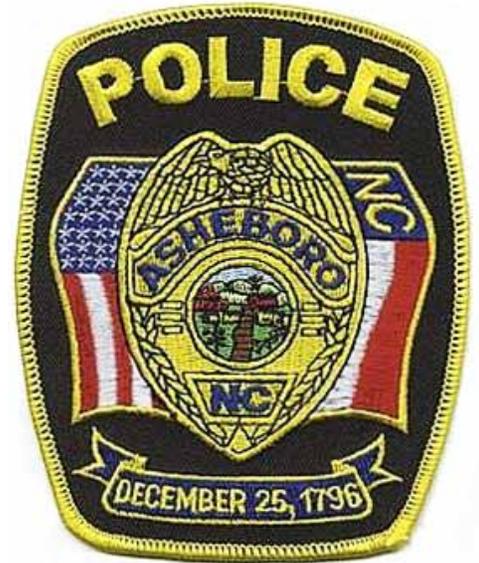
- Rescue and Emergency Medical Services
- False Alarms And False Calls
- Good Intent Calls
- Service Calls
- Fire
- Hazardous Conditions
- Overpressure Rupture, Explosion, Overheat (No Fire)
- Severe Weather And Natural Disasters

# POLICE

## Calls for Service

Type	# of Calls
Armed With Firearm	132
Assault	497
Burglary	817
Citizen Assist/Dispute	1,772
Communicating Threats	326
Disabled Vehicle	279
Disorderly Conduct	1,023
Deceased On Arrival	4
Controlled Substance	437
DUI	262
Escort	489
Fight	1,731
Fire	134
Found/Lost Property	367
Medical Emergency/Issue	547

Type	# of Calls
Missing Person	104
Motor Vehicle Theft	17
Other	535
Rape/Sexual Assault	34
Suicide/Threatened Suicide	300
Suspicious Activity	1,468
Traffic Violation	2,224
Trespassing	416
Vandalism	522
Wanted Person	166
Warrant	228
Welfare Check	793
<b>TOTAL</b>	<b>23,324</b>



Please note that the “Calls for Service” totals reflect the calls made to 9-1-1. This does not necessarily reflect the total number of incidents. As seen in the “Disposition of Calls” listing below, approximately 27% of all calls resulted in an incident report. Incident Reports are typically completed when a victim is identified or there is need for follow-up. When an officer responds to a call for a civil dispute, for example, the officer may not file a report if all parties leave the scene peacefully.

### Activity Summary

- Incident Reports completed in response to calls for service: 6,408 (Over 27% of all calls).
- Total Incident Offenses: 6,731 (<1% of calls involve more than one offense)
- Arrests made: 3,448 (2,607 misdemeanor, 741 felony, 100 court or other)
- Citations written: 6,618 (please note that a citation may include more than one violation)
- Average Response Time: 5 minutes, 47 seconds

### Total Drugs Seized

	2008	2009	2010	2011	2012
Cocaine (g)	14,687	12,260	22,720	8,469	1,466
Marijuana (g)	6,955	50,357	4,923	991,933	2,092
Methamphetamine (g)	1,676	502	0	0	7.1
Marijuana Plants	29	21	13	52	6
Oxycontin (g)	145	115	260	358	667

### Disposition of Calls

False/Mistaken Alarm	1,514
Message Delivered	4
No Action Taken	9
No Report Necessary	10,737
Referred to Other Agency	282
Report Made/Advised	6,408
Unable To Locate	817
Unfounded/Not Reported	35
Verbally Warned	971
Warrant Advised	16
Warrant Hit	1
<b>TOTAL CLEARANCE</b>	<b>23,324</b>

## Traffic

Speeding	1,355
No Operator's License	722
Red Light/Stop Sign	300
All Other Moving Violations	1,183
Registration Violations	1,661
Driving While License Revoked	454
Unsafe Movement	319
<b>Total Traffic Violations</b>	<b>6,551</b>

### Top 4 Contributing Circumstances of Accidents:

- 1 - Inattention
- 2 - Failure to Reduce Speed
- 3 - Improper Backing
- 4 - Failure to Yield Right-of-Way

## Criminal Investigations

- Over \$300,00.00 of stolen property which included pirated automobile mechanic software was seized
- Breaking and entering cases were solved which included a large number in the "Greystone" area of the City.
- Detectives were called out in excess of 100 occasions to assist with murders, rapes, arsons, assaults and search warrant executions

## Gang Investigations

Gang members validated - 13

Validation of a gang member is having documented evidence that a person is either an associate or a member of a gang. If a person is validated their name goes on a master gang list and is distributed to court officials, probation and parole and other law enforcement agencies. Their name stays on the list for five years and if they have no further gang activity in that period the name is removed. Validating a gang member is important because it is a requirement in charging under new gang laws and places stricter post-release conditions on a sentence.

There were no gang shooting, homicide, assault or larceny cases in 2012.

## K-9 Units

The City has three K-9 teams that are used for narcotics detection; building, area and evidence searches; and perimeter security. In 2012 the K-9 teams helped locate approximately 217 grams of illegal drugs and assisted with 2 apprehensions and 29 arrests.

## Special Programs

The City's D.A.R.E. (Drug Abuse Resistance Education) instruction taught more than 400 students during the fall of 2012.

The Police Explorer Post had seven (7) members, who assisted with community events, participated in training sessions and learned about law enforcement topics.

## ABC Law Violations

Sell to Underage	8
Sell to Intoxicated	4
Underage Possession	9
Unauthorized Possession	10
Other Alcohol Violations	9



## Serious & Violent Crime

Type of Crime	2008	2009	2010	2011	2012	% Change, 2011-2012
Murder	2	0	3	0	2	200%
Rape	18	16	13	15	18	20.0%
Robbery	38	53	31	44	32	-27.2%
Aggravated Assault	32	39	21	28	58	107.0%
Burglary	588	547	688	672	668	-5.9%
Larceny	1,708	1,666	1,681	1,804	1,987	10.1%
Motor Vehicle Theft	89	90	72	65	38	-41.5%
TOTAL	2,475	2,411	2,509	2,628	2,803	6.7%

*These are crimes that meet federal classification standards. For the categories of murder, rape and aggravated assault the reported number is the total number of victims. For the categories of robbery, burglary, larceny and motor vehicle theft the reported number is the total number of incident charges.*



## Asheboro Police Department

# PUBLIC WORKS

## Engineering

Completed construction on:

- Airport/Tot Hill Farm sewer pump station and force main
- Airport water and sewer extensions
- Veterans Loop Road water and sewer extensions
- Cul-de-sacs on Brookwood Drive, Twain Drive, Quaker Drive and Sylvan Drive.

Design and plans completed for:

- Cul-de-sac on Birkhead Street
- Street and sidewalk improvements on Lanier Avenue
- West Academy Street improvements at South Church Street
- Water line replacement along Giles Chapel Road

## Street Department

- Collected and removed 563 loads of leaves
- Made 563 patches to asphalt
- Implemented street light inspection program for the city's 3,200 street lights
- Performed regular mowing of rights-of-way
- Swept curbed and guttered city streets on a regular basis and flushed as needed
- Removed seven (7) trees that were deemed hazardous to traffic or blocked sight distance
- Replaced 1,485 sq. ft. of sidewalk to ensure pedestrian convenience and safety
- Replaced/repared 683 linear ft. of curb and gutter to ensure proper storm water drainage
- Removed three (3) abandoned or damaged buildings

## Public Works Operations

Jobs completed:

- Fairway Townhomes (Water and Gravity Sewer)
- Fresenius Medical Center (Water and Gravity Sewer)
- Tot Hill-Asheboro Airport (Water, Gravity and Force Main Sewer)
- Verizon Wireless (Water and Gravity Sewer)
- Veterans Loop Road (Water and Gravity Sewer)

## Fleet Maintenance

- Completed 6,019 work orders from January 1, 2012 to December 31, 2012

## Water/Wastewater Maintenance

The Water/Wastewater Maintenance Department is responsible for maintaining the approximately 400 miles of water and sewer pipe within the City. In 2012, the department:



- Installed 788 radio read meters
- Responded to 110 water main/service leaks
- Performed bi-annual flow testing of fire hydrants
- Made 31 new water connections
- Started valve exercising program
- Repainted 551 fire hydrants
- Inspected 93,102' of sewer services and mains
- Cleaned 163,891' of sewer services and mains
- Made 21 new sewer connections
- Laid new water line on Gold Hill Road
- Laid new water and sewer line behind Sunset Theatre
- Installed 127 cleanouts
- Mowed 488,988' of outfall and raw water line

## Cemetery Operations and Utility Locates

- Completed 104 burials and issued 84 stone permits
- 15 plots sold
- Responded to 2,634 requests for Utility Locates

## Environmental Services\*

Item	Tons Collected
Residential Solid Waste	7,324.86
Commercial Solid Waste	6,239.86
Curbside Recycling	1,593.36
Drop Site Collection	503.54
Appliances	1.63
C&D (construction, demolition and building materials)	2,409.8
Tires	7.61
Electronics	10.52
Brush	1,418.43
Other (stumps, concrete, oil, etc.)	512.64

The City utilized 1,257 community service workers in 2012, who collected 1,876 bags of trash, and worked 9,481.8 hours.

\*Data from Fiscal Year 2011-2012

# WATER RESOURCES

The Water Resources Division includes the Systems Maintenance, Technical Services, Wastewater Treatment Plant, Water Treatment Plant and Water Quality Departments. These departments work together to ensure that city residents enjoy access to safe, potable water and that the city's wastewater is treated and safely discharged.

## Water Treatment

Raw water for Asheboro is obtained from three (3) impounding lakes west of the city. The major sources are Lake Lucas having a 1.25 billion gallon capacity and Lake Reese having a capacity of 2.4 billion gallons. Lake Bunch serves as an auxiliary water supply.

Water is treated at the W.L. Brown Water Treatment Plant on Winslow Avenue with a treatment capacity of 12 MGPD. Water is pumped from the treatment plant to customers through five (5) high service pumps and stored in six (6) storage tanks with a capacity of 6.66 million gallons. The operators at the treatment plant constantly monitor the system at all points to ensure a clean, pure water supply and exceed requirements of the NCDENR and the EPA.

The total amount of water treated for fiscal year 2012 was 1,618,727,000 gallons with a 4.420 million gallons per day average.

## Wastewater Treatment

1,214,597,000 gallons of wastewater was treated at the wastewater treatment plant in 2012 with a 3.319 million gallons per day average.

The City experienced one (1) overflow event at the Wastewater Treatment Plant, three (3) overflow events from lift stations and seven (7) overflow events from the collection system. City drinking water was not affected by any of these overflow events.

Help prevent wastewater overflows by keeping fats, oils and grease out of the system. Can it, cool it, cap it and throw these items into your garbage.

## Technical Services

The Technical Services Department works with businesses, industries and individuals to protect the wastewater collection and treatment systems. The department enforces the City Sewer Ordinance, NCDENR and EPA requirements for the disposal of materials into the collection system.

In 2012, the grease control program worked with 173 food

service establishments to keep fats, oils and grease out of the wastewater system. 1,070 educational flyers were distributed in residential areas of city that experienced grease problems in the sewer system. A car wash sand interceptor inspection program was developed this year. The car wash program consists of the quarterly inspection of the city's 15 car washes.

The pretreatment program ensures that industrial and non-domestic wastewater dischargers meet local, state and federal requirements through permits, allocation of pollutant loading, monitoring, inspections and enforcement. The city has 15 permitted significant industrial users of the wastewater system.



# INFORMATION TECHNOLOGY

The Information Technology Department manages computer and technology resources within the city, ensuring that those resources are available and secure to use. This department is responsible for network security, which includes restricting access to certain websites, maintaining virus and spyware protection and employing other high tech security measures to safeguard the City's information. The department oversees the planning and implementation of additions, deletions and major modifications to the City's network infrastructure and manages the City's telephone system, including 130 cell phones and 42 smart cell phones. The department oversees and administers the maintenance of 13 servers, over 200 computer work stations and the software required to use them. This department also oversees system backups, archiving and disaster recovery practices.



The Information Technology GIS Department deploys a working Geospatial Information System (GIS) to the City and to the public. A GIS is any system that captures, stores, analyzes, manages and presents data that are linked to location(s). The City uses this to provide location information on water/sewer utilities, street centerline data, structure addressing data and all other data related to property. GIS is also used as a platform for the creation of new data for short and/or long term use. For City use, GIS is used for producing maps specific to field related jobs or for field analysis. Each department within the City has access to a web based GIS service (ConnectGIS) for the creation of maps for specific projects or a general overview of what data is available. We offer this service to the public as well.



**J.A.C.K (Justified Automated Collections Kiosk) was implemented in a joint effort by the Finance, I.T. and Facilities Maintenance Departments to extend utility billing capabilities.**

